

Emergency Case Workflow

Purpose

For clients with Force Case Selection enabled, a patient case must be selected before drawers unlock. When a patient case does not appear in the *All Cases* list and a Case ID is not available, the Emergency Case option allows providers to immediately begin dispensing medications.

The Emergency Case button is available in the bottom-right corner of both the My Cases and All Cases tabs.

This workflow is intended only for urgent situations where a case must be started without a known Case ID.

Important Limitations (Read First)

- Non-controlled substances cannot be tied to a Case ID
- Controlled substances can only be tied to a Case ID during the Waste workflow
- This workflow does NOT send an RDS message back to the EHR system
- Case association is limited and internal to Intelliguard

Workflow Steps

Step 1: Log into the Mira Care Station

Authenticate using badge, biometric, or PIN as configured.

Step 2: Select Emergency Case

From the My Cases or All Cases tab, select Emergency Case in the bottom-right corner of the screen.



Updated on	Vendor	Contact Email
02/06/2026	Intelliguard	Support@IntelliguardHealth.com

Welcome Chris Schramm | Intelliguard® | Anesthesia | Case: Unknown

Patient: Unknown | Age: Unknown | Weight: Unknown | Allergies: Unknown

Case Selection

My Cases | All Cases | Serial No: 01MC0102375 | Location: | Date: 02/06/2026

Search: By Patient Name, Case ID, Anesthesiologist, Operating Room, Surgeon, etc. Enter Case Manually

Actions	Patient Name	Operating Room	Scheduled Start	Case ID	Surgeon	Anesthesiologist	Reconciliation Due
▼ Select	Vivaldi, Antonio Gender: M Age: 47 years DOB: 03/04/1978 Weight: 68 kg	WF OR 02	06:30	c457334f	Pepper Elizabeth	Demo Anesthesiologist 1	
▼ Select	Brasky, William Gender: M Age: 55 years DOB: 10/31/1970 Weight: 102 kg	WF OR 02	07:00	b3a0f331	Franklin Stephen	Demo Anesthesiologist 2	
▼ Select	Cohen, Eliza A Gender: F Age: 42 years DOB: 12/24/1983 Weight: 63 kg	WF OR 02	07:30	f12c7223	Hart Zoe	Demo Anesthesiologist 3	
▼ Select	Bollea, Terry Gender: M Age: 45 years DOB: 08/11/1980 Weight: 115 kg	WF OR 02	08:30	17dd8f7b	Pepper Elizabeth	Demo Anesthesiologist 1	
▼ Select	Chandar, Mark A Gender: M Age: 34 years DOB: 10/11/1991 Weight: 80 kg	WF OR 02	09:00	533235bf	Franklin Stephen	Demo Anesthesiologist 2	

In Facility In Pre-Procedure Pre Assessment Complete In OR PACU Canceled Complete
Refresh Cases Emergency Case Logout

Step 3: Dispense Medications

Dispense required medications as needed for patient care.

Step 4: Review Dispensed Medications

Select View Reconcile Report.

- Medications will display with Case Name: Unknown
- This is expected behavior for Emergency Case usage

Drug Use Reconcile Page

View By: All Providers | Include: All Cases | From: 02/06/2026 12:46 PM | To: 02/06/2026 12:57 PM | Update

Display All Records
 Display Only Controlled Substances

Medication Name	Provider	Date Used	Time Used	Quantity	Case Name
Ketamine 500mg/mL 10mL Inj (West-Ward Pharmaceuticals Corp.)	Chris Schramm	02/06/26	12:56:54 PM	4	Unknown
Case Name: Unknown	RFID: 990C55				
Case Name: Unknown	RFID: 990C70				
Case Name: Unknown	RFID: 990C80				
Case Name: Unknown	RFID: 990CF9				
morphine sulfate 4 MG in 1 ML Prefilled Syringe (Hospira, Inc.)	Chris Schramm	02/06/26	12:56:54 PM	3	Unknown



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Step 5: Complete Waste and Waste Witness

Select Finished, then choose the Waste Witness tile.

Step 6: Assign Case ID to Controlled Substances (If Needed)

- Locate the controlled substance
- Click the pencil (edit) icon
- Enter the Case ID
- Complete waste and waste witness steps

Only controlled substances can be associated to a Case ID during this step.

Welcome Chris Schramm		Intelliguard® Anesthesia		Case: Unknown		Duration: 00:12:41				
Patient: Unknown		Age: Unknown		Weight: Unknown		Allergies: Unknown				
Dispensed Date ↓	Tag ID	Item	Patient	Start Amt	Fully Administered	Administered	Wasted	Total	Witness confirm	Note
02/06/2026 12:56	990CF9	Ketamine 500mg/mL 10mL Inj	113388	500 mg	<input type="checkbox"/>	400	100	500 mg		
02/06/2026 12:56	990CE4	morphine sulfate 4 MG In 1 ...	Unassigned	4 mg	<input type="checkbox"/>	0	0			

Reporting & Audit Notes

- Pharmacy can run the Dispensed Items report to identify medications not tied to a Case Name or Case ID
- Non-controlled substances dispensed using Emergency Case will remain unassigned

Key Reminder

Emergency Case is a fallback workflow only. Use this option only when a Case ID is unknown and immediate access to medications is required. Non-controlled substances cannot be retroactively tied to a Case ID and no RDS message is sent to the EHR.



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